

You have questions, we have answers.

Where can I find my current billing information?

The most up-to-date billing information can be accessed online in your student portal at estudent.husson.edu by selecting *My Billing Ledger*. To view the current semester billing details make sure you are logged into the 2021/FA term.

Why is a 12 month student health insurance charge of \$3,124 showing on my bill?

Husson University requires eligible students to carry health insurance. If the charge is on your bill that is because you are required to carry health insurance. If you are already covered under another health insurance plan you can waive the insurance. To waive the insurance go to aetnastudenthealth.com/husson and click on the *Waive/Enroll option* then follow the easy steps. You will need your current insurance information to complete the waiver and your billing student ID number which is located at the top of your billing statement provided with this sheet. The deadline to waive the insurance is September 10th.

I've waived the insurance, when will the charge be removed from My Billing Ledger?

Aetna will review the coverage you entered to ensure it meets the student health insurance requirement for Husson. You will be notified when this takes place. If your insurance plan is verified and meets the school insurance requirement, you will receive confirmation that your waiver has been accepted. If your plan cannot be verified or does not meet the insurance requirement, you will be notified. This process typically takes 5 business days. If you receive a notification that the verification failed you will need to complete the steps in the email you receive to follow through with the waiver process.

Why is my financial aid not appearing on my billing statement?

If you filed a FAFSA and have received a financial aid offer from the Financial Aid Office typically the reason your aid is not reflected on your billing statement is that you have not completed the offer acceptance. The offer acceptance can be found at husson.edu/financial-aid/about/forms21-22 and should be returned to the Financial Aid Office. Not the reason? Please contact the Financial Aid Office at 207-941-7156 or by email finaid@husson.edu and someone would be happy to help you.

My financial aid is appearing but is showing as pending. What does pending mean?

All financial aid appears as pending until financial aid is disbursed closer to the start of the semester. There is no need to be alarmed.

My financial aid has posted and I still have a balance. How do I pay?

If you still have a balance after your financial aid and are not able to pay by cash, check, debit or credit card (no transaction fees apply) there are still several options available to you.

- Enroll in a payment plan using Nelnet Campus Commerce at mycollegepaymentplan.com/husson
- Have an eligible parent secure a Parent PLUS Loan at studentaid.gov
- Seek an alternative loan at elmselect.com

If you have explored these options and still are unable to pay the balance we would encourage you to contact our office for alternative solutions.

When is my balance due?

Balances for the fall semester are due July 12th, the deadline is approaching. You must make financial arrangements on your balance prior to the due date. We want to make the process as smooth as possible for you, please contact us with any questions or concerns.